

# Chile from top to toe

## Identity card

Client: Gaston Sacaze Turismo SPA

Start date: 15/11/23 - 02/12/23

Duration: 18 days

## Visited countries

### Chile

Chile has many different adventures to offer: stargazing in the driest desert in the world, millennial glaciers in the southernmost part of the planet, enchanted forests, and lakes located at the foot of massive volcanoes. It has islands full of legends, winemaking traditions, great challenges to be overcome, and the modern and accessible city of Santiago.

## Regions to discover

## SANTIAGO

Dynamic and cosmopolitan Santiago is a vital and versatile city. Home to many events showcasing the very best of Chilean culture, it also hosts superb international festivals of sound, flavor and color! Set out to explore the city streets and you'll discover beautiful and original art galleries, design shops and handicraft markets, as well as a great selection of restaurants, bars and cafes.



## ATACAMA

Northern Chile is home to the world's most arid desert and its salt flats, hot springs and geysers as well as large deposits of copper and other minerals and mines in Chuquicamata, Calama and other parts of the altiplano. It also boasts fertile ravines and oases whose unique fruits make for excellent culinary tours and is inhabited by some of the country's native peoples.



## LAGOS

Los Lagos is a region of southern Chile known for its forests, the Andes mountains and lakes. The regional capital, Puerto Montt, is a busy port with a neoclassical wooden cathedral. Among the active volcanoes nearby are Osorno, with its cone covered by a glacier, and Calbuco. To the south, the island of Chiloé is known for its wooden churches and fjords where whales can be seen. The capital city, Castro, has colorful houses built on stilts.



## CHILEAN PATAGONIA

Dream of all great traveler, Patagonia is a mythical destination at the end of the world where nature has gathered what it has most spectacular. This region holds some treasures such as the Torres del Paine Park located between the Andes Cordillera and the Patagonian steppe. The park preserves various types of landscapes, pampas, thick forests, lakes, lagoons and impressive glaciers.



## CENTRAL REGION

The Central Valley is nestled between two mountain ranges (the Andes and the Coastal Mountain Range) and crossed by the rivers that make their soil so fertile. A drive of just a little over an hour on modern highways separates Santiago's Andean walls from the mighty Pacific Ocean.



## EASTER ISLAND

There's no inhabited spot in the world quite so isolated as Chilean Polynesia. A mere dot in the vast Pacific Ocean, Easter Island (known as Rapa Nui in the people's native language) is a one-of-a-kind destination whose very remoteness lends it unmistakable authenticity and an aura of mystery. Explore Rapa Nui's pink-sand beaches, its volcanic cones and windswept grasslands, and of course, the monumental moai statues – over 1,000 of them bearing silent witness to a long-lost, complex society.



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## Itinerary Summary

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- ☆ Day 1 - Wednesday 15/11/23: Santiago Aeropuerto - Santiago - Providencia
- ☆ Day 2 - Thursday 16/11/23: Santiago - Santiago Aeropuerto - Calama - San Pedro de Atacama
- ☆ Day 3 - Friday 17/11/23: San Pedro de Atacama
- ☆ Day 4 - Saturday 18/11/23: San Pedro de Atacama - Calama - Santiago Aeropuerto - Santiago - Providencia
- ☆ Day 5 - Sunday 19/11/23: Santiago - Santiago Aeropuerto - Puerto Montt - Puerto Varas
- ☆ Day 6 - Monday 20/11/23: Puerto Varas - Castro
- ☆ Day 7 - Tuesday 21/11/23: Castro
- ☆ Day 8 - Wednesday 22/11/23: Castro - Puerto Montt - Punta Arenas - Puerto Natales
- ☆ Day 9 - Thursday 23/11/23: Puerto Natales
- ☆ Day 10 - Friday 24/11/23: Puerto Natales
- ☆ Day 11 - Saturday 25/11/23: Puerto Natales - Punta Arenas - Santiago Aeropuerto - Santiago - Providencia
- ☆ Day 12 - Sunday 26/11/23: Santiago - Valparaíso
- ☆ Day 13 - Monday 27/11/23: Viña del Mar - Santiago - Valparaíso - Providencia
- ☆ Day 14 - Tuesday 28/11/23: Santiago - Santiago Aeropuerto - Hanga Roa
- ☆ Day 15 - Wednesday 29/11/23: Hanga Roa
- ☆ Day 16 - Thursday 30/11/23: Hanga Roa
- ☆ Day 17 - Friday 01/12/23: Hanga Roa - Santiago Aeropuerto - Santiago - Providencia
- ☆ Day 18 - Saturday 02/12/23: Santiago - Santiago Aeropuerto

## Detailed itinerary

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Day 1: Wednesday 15/11/23, Santiago Aeropuerto -  
Santiago - Providencia

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Private transfer from Santiago airport to your hotel.

**Half day Santiago City Tour with San Cristobal hill 4 hours (without Lunch) :**

Meeting in the morning or afternoon in the hotel hall to start our visit at city tour in Santiago. This tour will include the historic center: Plaza de Armas, the cathedral, La Moneda Palace and the central fish market. We will end the visit at San Cristobal hill in order to have a panoramic view above the capital.

Service includes Spanish-speaking guide.

Night at Providencia | Superior Room.

*Included: private transport, room inc. buffet breakfast*

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Day 2: Thursday 16/11/23, Santiago - Santiago  
Aeropuerto - Calama - San Pedro de Atacama

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Private transfer from your hotel to Santiago airport.

Flight Santiago - Calama.

*Flight not included in the quotation.*

Private Transfer from Calama airport to your hotel in San Pedro de Atacama.

### **Half day Valley of the Moon**

The valley of the moon is located at the northern end of the Cordillera de la Sal, and corresponds to an old lake bottom whose waters evaporated by the action of the sun. Located 19 km. San Pedro de Atacama de Atacama, declared a nature sanctuary, is formed by a depression surrounded by small hills with impressive sharp ridges modeled by the wind.

The tour begins with a visit to the viewpoint of the Quebrada de Kari, where the Salar de Atacama can be seen in magnitude along with the starting point of the Valley of the Moon. Then we go to the valley of death, located 2 km from San Pedro, whose geological origin is an emerged lake, where the ancient horizontal layers of sediment and rock, dating back about 23 million years, were pushed and folded by the movements of the earth's crust that lift the Andes Mountains, leaving some layers in a vertical position.

We end the afternoon watching a beautiful sunset in the Valley of the Moon, where we can appreciate a beautiful view of the Cordillera de la Sal and the Andes.

Includes Valley of the Moon ticket.

Night at Diego De Almagro San Pedro De Atacama Hotel | Standard Room

*Included: private transport, shared service tour, entrance ticket(s) mentioned in the itinerary, room inc. buffet breakfast*



### **ATACAMA SALT FLATS AND ALTIPLANIC LAGOONS**

A tour of different ecological levels in the area, starting at 2,400 meters high, reaching 4,000 meters, visiting highland towns such as Socaire and Toconao. We will begin by visiting Laguna Chaxa, in the Atacama salt flat, where we will be able to see Chilean, James and Andean flamingos, and then continue our tour and reach the puna and its beautiful highland lagoons.

Tickets

Night at Diego De Almagro San Pedro De Atacama Hotel | Standard Room

*Included: shared service tour, entrance ticket(s) mentioned in the itinerary, room inc. buffet breakfast*

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Day 4: Saturday 18/11/23, San Pedro de Atacama -  
Calama - Santiago Aeropuerto - Santiago -  
Providencia

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**Full day Tatio Geysers**

Located in the Andes Mountains, they are 99 km from San Pedro de Atacama, at 4,320 m.a.s.l. The water vapor comes to the surface through fissures in the earth's crust, reaching a temperature of 85°C.

At dawn, with temperatures below zero, you can see an impressive and wonderful show, generated by the violent flows of steam that rise up to 10 meters high. This geothermal field is made up of 40 geysers, 60 hot springs and 70 fumaroles in an area of 3 km<sup>2</sup>. After visiting the geysers you can enjoy a natural pool of thermal water, in the place there is no infrastructure.

Upon returning from the Geysers del Tatio, you will visit the town of Machuca, a small Atacameño town located at more than 4,000 meters high, practically uninhabited, due to the drastic emigration of families to nearby towns.

Includes tickets to Geysers del Tatio.

Private transfer from your hotel in San Pedro de Atacama to Calama airport.

Flight Calama - Santiago.

*Flight not included in the quotation.*

Private transfer from Santiago airport to your hotel.

Night at Providencia | Superior Room.

*Included: breakfast, shared service tour, entrance ticket(s) mentioned in the itinerary, private transport, room inc. buffet breakfast*



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Day 5: Sunday 19/11/23, Santiago - Santiago  
Aeropuerto - Puerto Montt - Puerto Varas

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Private transfer from your hotel to Santiago airport.

Flight Santiago - Puerto Montt.  
Flight not included in the quote.

Private transfer from Puerto Montt airport to Puerto Varas.

**Half day City Tour Puerto Montt - Puerto Varas SIB**

We will begin our tour visiting the beautiful city of Puerto Varas, well known as roses city. We will meet their principal tourist attractions: the church of Sagrado Corazón de Jesus, built between the years of 1915 to 1918 with a Barroco Monumental style and the old neighborhood. From there, we will go to the Monument of the German settlers. Then, we will go to the centric center while boarding the beautiful Llanquihue lake and if the weather permits, we will see the Osorno volcano.

We will take the route of German settlers, going to the populated Alerce and acceding to the city of Puerto Montt, we will visit the most high point of the city where we will see a panoramic view of the Pacific Ocean and the Tenglo Island. We will go to the monument of German settlers that is located in front of the main square, the dock and their catedral. Finally, we will continue to the Angelmo sector, famous for their large numbers of craft shops and the caleta de pescadores where we will meet the daily activity of the people that work in the sea.

Night at Cabañas Del Lago Hotel | Standard Room.

*Included: private transport, guided tour in English / Spanish, shared service tour, room inc. buffet breakfast*



**FD Ancud, Caulin, Puñihuil**

We invite you to discover the great Island of Chiloé, where in addition to discovering the magic and cultural richness of the island and its inhabitants, you will discover the Islotes de Puñihuil Natural Monument, one of the few places on the planet where 2 of the 17 species nest. of penguins that exist in the world: Magellanic and Humboldt penguins. To get to the island, we will sail through the Chacao Channel, which always surprises us with its views. We will arrive at the town of Chacao, which will be our first contact with the island and its inhabitants.

In the Puñihuil Reserve, you can optionally take a boat (at an additional cost) and in this way see the Humboldt and Magellanic Penguin Colonies up close, among other species of native and endemic flora and fauna typical of the place, which are found on the islets facing the bay. We will have free time, which you can use to have lunch at a local restaurant (optional) and we will also visit the city of Ancud, where you can walk its streets, its market, the museum, buy local products and enjoy Chiloé history and culture.

Puñihuil navigation included

Night at Palafito 1326 Hotel | Vista Calle Room

*Included: private transport, spanish guide, room inc. buffet breakfast*



### **RURAL TOURISM AND GASTRONOMY "CURANTO AL HOYO" (HALF DAY)**

Chiloé was named by the FAO among the first seven Ingenious World Agricultural Heritage Sites (SIPAM), for being a fundamental part of the conservation of both the agricultural heritage and its peasant culture. Bearing this in mind, we will start touring the Yumbel fair in Castro, where we will be able to appreciate very well the gastronomic and agricultural context of the Island, where fruits and vegetables, seafood and fish and typical foods are sold, among other products that are part of the gastronomy. from Chiloé. After this, we will pass through the stilt houses of Castro, to finally head towards the rural sector of the Island, where a family will receive us and teach us all about: Curanto al Hoyo, a preparation that brings together products from the sea and land, such as shellfish, meat, potatoes, milcaos and chapaleles. Preparation in which passengers may participate.

Night at Palafito 1326 Hotel | Vista Calle Room

*Included: private tour, room inc. buffet breakfast*

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## Day 8: Wednesday 22/11/23, Castro - Puerto Montt - Punta Arenas - Puerto Natales

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Transfer in regular service from your hotel in Castro to airport in Puerto Montt.

Flight Puerto Montt - Punta Arenas.  
Flight not included in the quote.

Private transfer from Punta Arenas airport to bus station in Punta Arenas.

Bus ticket from Punta Arenas to Puerto Natales (3 hour route).

Arrival to the bus station in Puerto Natales.

Transfer from the bus Station to your Hotel in Puerto Natales.

Night at The Veat Hotel | Standard Room

*Included: shared transport, private transport, bus ticket, room inc. buffet breakfast*



**Full day Torres del Paine, shared service**

We will start our excursion departing from the city of Puerto Natales to the majestic Torres del Paine National Park, which was declared a Biosphere Reserve by UNESCO in 1978 and belongs to the National System of Protected Wild Areas of the State of Chile. On the way to the park, we will visit the Cueva del Milodón, a Natural Monument formed by three caverns and a rocky conglomerate called "Silla del Diablo", which is important because there have been remains of skin and bones of an extinct animal; the Mylodon Darwini, a large herbivore that became extinct thousands of years ago. We will continue our journey until we reach the entrance gate of the Park, the Laguna Amarga sector. From there with clear skies we can take a beautiful postcard of the Torres del Paine, main attraction of the park and part of the Paine mountain range. Later we will stop to appreciate another symbol of the park; the "Horns of Paine" granite massif, where the black sedimentary rock of its tips is characterized, product of the contact with the magma of the interior of the earth, which shaped it thousands of years ago. We will walk to "Salto Grande", the largest waterfall in the park, about 15 meters high, is mainly characterized by the power it has to drain Lake Nordenskjöld and feed Lake Pehoé, a beautiful turquoise lake. Our last stop will be Gray Lake, where we will walk through a Forest of Coigues and a suspension bridge over the Pingo River, to then reach its beach and observe the different shapes and tones of the floating icebergs in the lake, product of the melting of the Glacier. We will have the Paine Grande as a backdrop.

Night at The Veat Hotel | Standard Room

*Included: guided tour in English / Spanish, shared transport, entrance ticket(s) mentioned in the itinerary, lunch, room inc. buffet breakfast*



transfer from your hotel to Port Bories.

#### **Full day Navigation Balmaceda Serrano**

We will start our adventure heading to Puerto Bories Pier, there we will embark on a typical local construction boat that will take us through Seno de Ultima Esperanza to the magnificent Balmaceda & Serrano mountain glaciers. On its way to the Bernardo O'Higgins National Park, the largest park in Chile, we can appreciate the lush vegetation that covers the mountains to the coast, the huge waterfalls produced by melting ice and the presence of Cormorants and Sea Lions, a beautiful environment in this mythical Patagonian channel. The first glacier we will see will be the Balmaceda, which falls off the mountain that bears its name and has the peculiarity that it has had a notable setback to such an extent that it is said that ten years ago the ice fell to the water level. We will dock in Puerto Toro and walk about a kilometer through a wonderful Native Forest composed mainly of Coigues, Murtilla de Magallanes, Chaura and many lichens covering trunks and rocks. We walk along the edge of a lake formed by the melting of this mountain glacier, appreciating the different shapes and tones of the floating icebergs of the Serrano Glacier until reaching the feet of its imposing front wall.

#### **Lunch in Estancia Perales.**

transfer from port Bories to your hotel.

Night at The Veat Hotel | Standard Room

*Included: shared transport, lunch, port entrance, entrance ticket(s) mentioned in the itinerary, guided tour in English / Spanish, room inc. buffet breakfast*

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Day 11: Saturday 25/11/23, Puerto Natales - Punta Arenas - Santiago Aeropuerto - Santiago - Providencia

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Transfer in regular services from Hotel in Puerto Natales to Bus Station.

Bus ticket from Puerto Natales to Punta Arenas airport

Flight from Punta Arenas to Santiago.  
Flight not included in the quote.

Private transfer from Santiago airport to your hotel.

Night at Providencia | Superior Room.

*Included: shared transport, bus ticket, private transport, room inc. buffet breakfast*

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## Day 12: Sunday 26/11/23, Santiago - Valparaíso

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### **Private full day Valparaiso & Viña del Mar**

Meeting in the morning in the hotel hall. Departure to Valparaiso and Viña del Mar for a full day tour. Valparaiso is located 120 km from the capital city. Valparaíso used to play an important geopolitical role in the second half of the 19th century, when the city served as a major stopover for ships traveling between the Atlantic and Pacific oceans by crossing the Straits of Magellan. Always a magnet for European immigrants, Valparaíso mushroomed during its golden age, when the city was known by international sailors as "Little San Francisco" or "The Jewel of the Pacific." The UNESCO declared World Human Heritage in 2003. Viña del Mar, also known locally as La Ciudad Jardín (Spanish for: "The Garden City"), is best known as a tourist and beach destination.

Service includes Spanish-speaking guide.

Funicular of Valparaiso is included during the tour.

Night at Fauna Hotel | Estandar Room.

*Included: private transport, guided tour in Spanish, room inc. buffet breakfast*

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## Day 13: Monday 27/11/23, Viña del Mar - Santiago - Valparaíso - Providencia

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Private transfer from the your hotel in Viña del Mar to the hotel in Santiago with visit to a winery in Casablanca.

### **Viña Casas del Bosque Classic Tour**

A guided tour of the winery - testing of 3 wines (1 wine Reserva and 2 Gran Reserva wines).

Night at Providencia | Superior Room.

*Included: private transport, shared service tour, room inc. buffet breakfast*



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Day 14: Tuesday 28/11/23, Santiago - Santiago  
Aeropuerto - Hanga Roa

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Private transfer from your hotel to Santiago airport.

Flight Santiago - Rapa Nui  
Flight not included in the quote.

Transfer from Rapa Nui airport to hotel, private service with an English speaking guide

**Half day tour Orongo, Shared service.**

Journey to the Vinapu sector where you can appreciate the development of carving techniques for the construction of platforms on Easter Island. You can find the remains of platforms that will provide you with additional information about the archaeological mysteries of the island. This place is characterized by its large basalt tiles made to fit carefully in a manner similar to Inca buildings of Cuzco. Then we arrive at Orongo, which in the Moai periods was a ceremonial center where ceremonies of initiation and entry into adulthood of children were practiced. Also, in this place, the bird man ceremony was performed. The tribes competed and settled in the stone houses that you will find in the ceremonial village. Finally to the Rano Kau Volcano where you will find its crater which is an impressive natural amphitheater and one of the most majestic views of the entire island.

Night at Easter Island Ecolodge | **Standard Room.**

*Included: private transport, professional guide, guided tour in Spanish, guided tour in French, guided tour in English, shared transport, room inc. breakfast*

## Day 15: Wednesday 29/11/23, Hanga Roa



### **Full day tour Tongariki, Shared service.**

Starting the tour from your hotel in the town of Hanga Roa, the tour will take you to the south-east and northeast coast of the island to visit the first platform called Ahu Akahanga, formed by 4 platforms, 12 Moai, 8 pukao. From there it is possible to appreciate one of the best preserved villages on the island. Continuing towards Rano Raraku volcanic crater formed from consolidated volcanic ash, Rano Raraku is a visual record of moai design vocabulary and technological innovation, where 397 moai remain. Lunch in the picnic area on the slopes of this volcano. We continue with the magnificent platform called Ahu Tongariki, the most amazing ahu on the island, with 15 huge moai. We continue towards Ahu Te Pito Kura, it has the largest statue standing on an Ahu, the moai PARO, of 10 mts. And 85 tons with a PUKAO of 11.5 tons. It is no longer standing, but we can see its large size despite being split into three parts. It is believed that it was the last statue to be demolished around 1840. Next to the AHU is a large spherical stone that is identified with the navel of the world (TE PITO O TE HENUA), which according to legend was brought by Hotu Matua 'a your boat And as the last point to visit we finally arrived at the beach of Anakena with its white sands and palm trees in the background. In this area, in addition to the wonder of the water, there are important archaeological remains due to its state of preservation, such as the platform of Ahu Nau Nau. It has 5 moai with Pukao and 2 ravines. The back of the moai and some stones on the back wall have petroglyphs. During the excavations we found an extraordinary white coral eye with red scoria pupil, it is exhibited in the Island Museum. We will stay in this place of great tranquility, tranquility and to enjoy the benefits of a beautiful place. The time here will depend on the climate and energy of the participating group.

Night at Easter Island Ecolodge | **Standard Room.**

*Included: professional guide, guided tour in Spanish, guided tour in French, guided tour in English, shared transport, room inc. breakfast*

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## Day 16: Thursday 30/11/23, Hanga Roa

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Day at leisure.

Night at Easter Island Ecolodge | **Standard Room.**

*Included: room inc. breakfast*

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## Day 17: Friday 01/12/23, Hanga Roa - Santiago Aeropuerto - Santiago - Providencia

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Transfer from Rapa Nui hotel to airport, private service.

Flight Easter Island - Santiago.  
Flight not included in the quote.

Private transfer from Santiago airport to your hotel.

Night at Providencia | Superior Room.

*Included: private transport, room inc. buffet breakfast*

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## Day 18: Saturday 02/12/23, Santiago - Santiago Aeropuerto

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Private transfer from your hotel to Santiago airport.

*Included: private transport*

# Hotels

## Hotel Panamericana Providencia

Dates: 15/11/23 - 18/11/23 - 25/11/23 - 27/11/23  
Providencia

Providencia Hotel | Superior Room - Category: Hotel 3\*

Included: room inc. buffet breakfast

☎: 56228632300

Francisco de Noguera 146, providencia, santiago, Metropolitana, Chile

<http://www.panamericanahoteles.cl>

Hotel located in Providencia district. Offers Wifi connection, breakfast. This district is a good place for passengers that will be able to taste the Chilean wine. /\* Room : picture may differ from actual products



## Diego de Almagro Hotel San Pedro de Atacama

Dates: 16/11/23 - 17/11/23  
San Pedro de Atacama

Diego De Almagro San Pedro De Atacama Hotel | Standard

Room - Category: Hotel 3\*

Included: room inc. buffet breakfast

Toconao 460, Norte Grande, San Pedro de Atacama, Atacama, Chile

<http://www.dahotelesanpedro.com>

Standard and comfortable hotel. The property enjoys a privileged location just two blocks from the main street. The hotel offers a parking, Wi-Fi service and an outdoor swimming pool.

\* Room : picture may differ from actual products



## Hotel Cabañas del Lago

Dates: 19/11/23  
Puerto Varas

Cabañas Del Lago Hotel | Standard Room - Category: Hotel 4\*

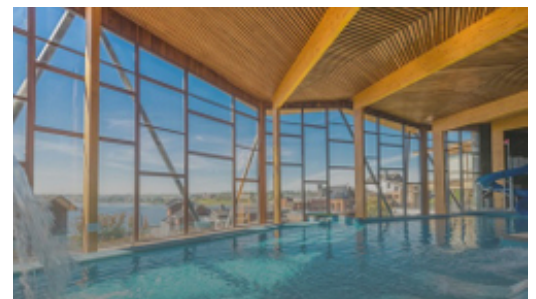
Included: room inc. buffet breakfast

☎: 65 2 200 100

Klener 195, Sur, Puerto Varas, De Los Lagos, Chile

<http://www.hotelcabanadellago.cl>

3-minutes walking away from the beach, in front of Llanquihue Lake. Offers fantastic panoramic views of Puerto Varas and Volcanoes. Offers an indoor swimming pool for the family, sauna, free rent bike, spa, airport shuttle, massage and restaurant. The rooms featured AC, Cable TV and WIFI. / \* Room : picture may differ from actual products



## Palafito 1326

Dates: 20/11/23 - 21/11/23  
Castro

Palafito1326 Hotel | Vista Calle Room - Category: Hotel 3\*

Included: room inc. buffet breakfast

☎: (0056) 65 2 530 053

Ernesto Riquelme N° 1326, Sur, Castro, Los Lagos, Chile

<https://palafito1326.com/>

Located in the famous neighborhood "Palafito de Gamboa" and built in classic "Palafito" style. this hotel offers the relaxation experience of hosting in front of the sea. Featured with free wifi, bar, free parking, room service and airport shuttle. /\* Room : picture may differ from actual products



## Hotel The Veat

Dates: 22/11/23 - 23/11/23 - 24/11/23  
Puerto Natales

Veat Hotel | Standard Room - Category: Hotel 3\*

Included: room inc. buffet breakfast

☎: (0056) 61 2 410 312

C/ Magallanes N° 733, Austral, Puerto Natales, De Magallanes y La Antártica Chilena, Chile

Hotel Located close to the downtown of Puerto Natales. Mixed modern/minimalist with decoration of craft and uses renewable energy sources. Comfortable rooms with fiordview. On his exterior has 2 saunas and 1 outdoor wooden hot tub. Offers buffet breakfast, wifi, room service and restaurant. / Room : picture may differ from actual products



## Fauna

Dates: 26/11/23  
Valparaíso

Fauna Hotel | Estandar Room - Category: Hotel 3\*

Included: room inc. buffet breakfast

☎: (0056) 32 2 270 719

Paseo Dimalow N° 166, Central, Valparaiso, Valaparaíso, Chile

<http://www.faunahotel.cl>

5 minutes away from the center of the city, offers impressive seawiew. Restaurant in the roof with a unbeatable wiew of Cerro Concepción and Valparaiso Bay. offers free WIFI, breakfast, transport to airport and room service. /\* Room : picture may differ from actual products



# Easter Island Ecolodge

Dates: 28/11/23 - 29/11/23 - 30/11/23  
Hanga Roa

Easter Island Ecolodge - Category: Hotel 4\*

Included: room inc. breakfast

☎: +56 32 2703141

Avareipua s/n, polinesia, hanga roa, Valparaiso, Chile

<https://www.eiecolodge.com/>

We are increasingly concerned about responsible environmental management, which is why our 30 standard category rooms are designed to optimize natural resources such as natural light in the rooms, paint that helps to isolate the temperature, hot water that comes from solar panels and the use of led lights. Each of our rooms is equipped with a hairdryer, safe, telephone and most importantly, an awakening with the intense green of our gardens that adorn the entire Lodge.



## TERMS & CONDITIONS CHILE

### PAYMENT

#### 1. Price Currency

All prices are stated in US dollars (USD).

#### 2. Price Validity

Prices are per person and based on shared twin room occupancy.

Prices on our website are subject to change at any time.

Prices do not include international, regional nor domestic flights.

Prices do not include credit/debit card and/or PayPal© payment commissions.

Stated prices do not include extra costs applying during national or regional holidays in the visited country(ies).

In case of human or computer error, the Travel Agency reserves the right to re-invoice for the correct price or service. If the Traveler does not agree to pay an increase due to a mistake from the Travel Agency, the Travel Agency will proceed to the cancellation and refund the Traveler entirely.

#### 3. Payment

##### 3.1. Deposit Payment

In order to confirm his booking, the Traveler must make a 30% deposit payment on the total booking amount within 7 days of trip participation written confirmation.

If the deposit payment is not received by the Travel Agency within 7 days, the Travel Agency has the right to cancel the booking.

##### 3.2. Balance Payment

Balance payment is due 45 days before the Traveler's arrival date to the visited country(ies).

##### 3.3. Full Payment

Full payment (instead of deposit payment) might be requested by the Travel Agency in the following cases:

- Last-minute booking
- Depending on flights availability
- Depending on the availability of certain services suppliers such as but not limited to: luxury accommodation, cruises

##### 3.4. Forms of Payment

The Travel Agency accepts the following payment methods: wire transfer, Visa©, MasterCard©, American Express©, Diners Club© credit cards and PayPal© payments.

Third-party credit cards are not accepted.

All payments made within 45 days of departure must be made by Visa©, MasterCard©, American Express©, Diners Club© credit/debit cards or PayPal©. Wire transfers will not be accepted for such payments.

The Traveler is responsible for all banking fees associated with wire transfer, which might not only include the fees charged by the sending bank, but also the fees of intermediary banks, through which the money travels before reaching the Travel Agency's bank account.

In case of credit card and PayPal© payments, the Travel Agency will charge an additional commission of 6% for credit card payments, and 7% in case of PayPal© payments.

### 3.5. Late Payment

If there is any outstanding balance by the final payment due date listed on the Traveler's invoice, all travel services will be subject to cancellation. In such case, the Travel Agency will notify the Traveler who will have 3 days to confirm his choice of either:

- Accepting the cancelation
- Realizing the final payment and pay a penalty fee of 10 USD/person/day of delay

**[Read full Terms and Conditions](#)**

## TERMS & CONDITIONS CHILE

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### 2. Price Validity

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#### 3.2. Balance Payment

Balance payment is due 45 days before the Traveler's arrival date to the visited country(ies).

#### 3.3. Full Payment

Full payment (instead of deposit payment) might be requested by the Travel Agency in the following cases:

Last-minute booking

Depending on flights availability

Depending on the availability of certain services suppliers such as but not limited to luxury accommodation and cruises

#### 3.4. Forms of Payment

The Travel Agency accepts the following payment methods: wire transfer, Visa®, MasterCard®, American Express®, Diners Club®, Discover®, JCB®, UnionPay® credit cards payments.

Third-party credit cards are not accepted.

All payments made within 45 days of departure must be made by credit/debit cards. Wire transfers will not be accepted for last-minute payments.

The Traveler is responsible for all banking fees associated with a wire transfer, which might not only include the fees charged by the sending bank but also the fees of intermediary banks, through which the money travels before reaching the Travel Agency's bank account.

In case of credit card payments, the Travel Agency will charge an additional commission:

4,1% for Visa®, MasterCard®, Diners Club®, Discover®, JCB®, UnionPay® credit card payments

5,2% for American Express® credit card payments

#### 3.5. Late Payment

If there is any outstanding balance by the final payment due date listed on the Traveler's invoice, all travel services will be subject to cancellation. In such case, the Travel Agency will notify the Traveler who will have 3 days to confirm his choice of either:

Accepting the cancelation

Realizing the final payment and pay a penalty fee of 10 USD/person/day of delay

#### 4. Refunds

Refunds to the Traveler are processed in US dollars to the credit card(s) and bank accounts originally used for payment.

[Read full Terms and Conditions](#)

### **CONDITIONS OF ENTRY TO EASTER ISLAND**

For passengers visiting Easter Island, the following form must be completed **48 hours** before admission.

What documents should you submit?

Identity card, passport or other official travel document.

Return ticket from Easter Island (non-transferable) with return date not exceeding 30 days from the date of departure.

Reservation of accommodation authorized by Sernatur, indicating the address of the place or invitation letter of a person belonging to the Rapa Nui people or another authorized person (according to article 6 of the Law) to stay and / or reside on Easter Island.

Unique Entry Form (FUI), which you have to complete before traveling. After filling it, you will receive the confirmation email that you must present to the POI at the airport. Remember that if you do not, you will not be able to embark.

[Form to enter Easter Island](#)



### **Includes**

- Nights at the aforementioned hotels or equivalent ones (in double-room basis).
- Breakfast.
- Meals mentioned in the program as included.
- Land transfers with English-speaking guides as mentioned on the program.
- Visits and excursions in private or shared services with or without English-speaking guide, as mentioned on the program.
- Entrance fees in Natural Parks, museums and tourist sites mentioned in the program as included.

To be noted: with the aim of optimizing the intended program, we have all rights reserved for modifying the order of the excursions.

- Web Check-in for internal flights.
- Assistance by our local Office and our local operators during the whole journey.

### **\*\*\* IMPORTANT \*\*\***

**As a result of the application of the new Decree 1043/16 "VAT Reimbursement Scheme (21% - Value Added Tax)" in Argentina on accommodation services for foreign tourists, the informed prices are exempt from this tax.**

**The mentioned exemption is only applied to "room + breakfast" services.**

**To benefit from this right efficiently, foreign travelers must provide the scans of their passports to Gaston-Sacaze Argentina when asking the confirmation of the reservation to prove its origin. Otherwise, Gaston-Sacaze Argentina has all rights reserved to add +21% to the concerned items within the tour and add them on the accommodations of the invoice corresponding to this estimate. In case of cancellation or "no show", the passenger / client will have to pay the whole price of the booking, in other words with the 21% of VAT in addition included.**

### **Not Included**

- Beverages.
- Meals, except if mentioned otherwise in the section "Included".
- Individual material: sunglasses, suncream, warm clothes (windcheater and fleece, woolly hats, gloves, socks), walking shoes, hat, first aid kit etc.
- The optional activities.
- The domestic and international flight.
- Luggage carrying.
- Tips to guides, drivers, restaurants and any other personal expense or extra.

**[Read full Terms and Conditions](#)**